

(January 13, 2010)

To All NTMWD Member Cities and Customers:

The NTMWD has confirmed that a winter algal bloom is occurring in Lavon Lake. Taste and odor changes in treated drinking water caused by blooms may be detected by your consumers who are more sensitive to these changes. The taste and odor is a palatability issue only. The palatability change that results from a naturally occurring algal bloom does not alter the quality of the water provided to the cities and the communities served by NTMWD. The water supply remains safe for use with no health risks created by these events.

If you should receive calls from consumers, you may link to or direct them to our Web site for more information on what algal blooms are and the steps NTMWD is taking to minimize the taste and odor issues caused by algal blooms.

In addition, the Web site information has been updated to include information regarding the ozone implementation plan for the Wylie Water Treatment Plants and how this treatment process, once on-line, should significantly reduce and/or eliminate the taste and odor issues caused by algal blooms.

Feel free to provide these links to your consumers or link them to your organization's Web site:

**Winter Algal Blooms (Specific)** – A general fact sheet about Winter Algal Blooms.

[www.ntmwd.com/downloads/tasteandodor/winterbloom.pdf](http://www.ntmwd.com/downloads/tasteandodor/winterbloom.pdf)

**Taste and Odor (General)** - Includes a general fact sheet about taste and odor, a summer bloom information page, and a winter bloom information page.

[www.ntmwd.com/taste\\_odor.html](http://www.ntmwd.com/taste_odor.html)

**Ozonation** – Includes brief information about ozonation benefits and the NTMWD ozonation implementation plan at the Wylie Water Treatment Plants.

[www.ntmwd.com/ozonation.html](http://www.ntmwd.com/ozonation.html)

Should you have any questions regarding this information, please feel free to e-mail NTMWD Public Relations Coordinator Denise Hickey at [dhickey@ntmwd.com](mailto:dhickey@ntmwd.com) Thank you.

